

MINISTRY OF EDUCATION OF THE REPUBLIC OF BELARUS
BELARUSIAN STATE UNIVERSITY
FACULTY OF PHILOSOPHY AND SOCIAL SCIENCES
Department of Social Communication

SERHIYENIA Yuliya Alexandrovna

CONFLICT MANAGEMENT IN AN ORGANIZATION

Diploma work
ANNOTATION

Speciality: 1-23 01 15 Social Communications

Academic supervisor:
Senior Lecturer
Olga E. Dmitrieva

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ANNOTATION

The structure of the diploma work consists of an introduction, two chapters and a conclusion. The first chapter is theoretical, it reveals various aspects of organizational conflicts. The second chapter combines theory and practice, it describes the possibilities of conflict management in the organization, as well as the features of conflict management in Professional Legal Systems. The volume of the thesis is 56 pages, includes 7 figures, 4 tables, 1 appendix and 34 references.

Keywords: organizational conflict, conflict dynamics, types of conflict, causes of conflict, functions of conflict, conflict management in the organization.

The object of the diploma work research is a conflict in the organization. The subject of the diploma work research is conflict management in the organization. The purpose of the thesis is to reveal the possibilities and features of conflict management in the organization. The methodological basis of the thesis was formed by general scientific methods: analysis, synthesis, induction, deduction, comparison method, descriptive method, as well as specific scientific methods used in conducting sociological research (survey method). In the process of writing the thesis, the following results were obtained: the concept, structure and dynamics of conflict were revealed; the types and causes of conflict in the organization were described; the functions of conflict in the organization were characterized; technologies and methods of conflict management in the organization were considered; the features of conflict management in Professional Legal Systems were identified and a number of recommendations were given to improve the effectiveness of conflict management.

The novelty of the results obtained is due to the lack of an integrated approach to conflict management in Belarusian organizations at the present stage. The results obtained are characterized by wide possibilities of theoretical and practical application.

The materials of the thesis can be used in the educational process within the framework of the academic disciplines "Conflictology", "Conflict Management and Fundamentals of Mediation", as well as in improving conflict management in Professional Legal Systems, as well as similar organizations of all forms of ownership of the Republic of Belarus.

The materials and results of the thesis were obtained on the basis of reliable sources and independently conducted theoretical and practical research.