MINISTRY OF EDUCATION OF THE REPUBLIC OF BELARUS BELARUSIAN STATE UNIVERSITY FACULTY OF PHILOSOPHY AND SOCIAL SCIENCES Department of Social Communication

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INTERCULTURAL BUSINESS COMMUNICATION IN THE BUSINESS FIELD

Master's thesis ABSTRACT

Qualification 1-23 81 03 «Communicative management»

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ABSTRACT

In the context of globalization the importance of intercultural communication significantly increased. Effective intercultural communication became an important condition for coexistence and development of cultures and societies of various types. The process of globalization affects all spheres of human activities, including business, which is becoming more and more multicultural. In this context the relevant aim of the master's thesis is to reveal how main types of business cultures influence the specifics of conducting intercultural communication in the business sphere.

The object of the research of the master's thesis is intercultural business communication. The subject of the research is the peculiarities of conducting intercultural business communication in the business sphere. The history of intercultural business communication studies was reconstructed, the grounds for the classification of national cultures were explored, the dimensions of business cultures

were explicated, and the specificity of intercultural business communication was clarified on concrete examples.

The novelty of the results is due to the relatively poorly understood scope of the sphere of intercultural business communication. Materials of the master's thesis may be in high demand for the development of methodological recommendations for intercultural communication problems' studies; they could be used in the educational process as well as for methodological support of the development of communicative trainings in order to develop the skills of intercultural business interaction.

Key words: intercultural communication, business cultures, crop measurements, classification of cultures, discourse analysis.